

# Play and Stay Pet Care Center Service Agreement

## Play and Stay Pet Care Center is "PAS". Pet owner is "Owner".

Dogs are to be brought into the facility using a plain flat or rolled collar. Choke, prong, flea and tick collars will be removed upon arrival. Retractable leashes are not recommended as they can tangle dogs or customers.

Dogs not regularly socialized with other dogs or humans may not know how to behave appropriately, leading to a higher risk of incidents. PAS will evaluate the possibility of integrating these dogs into the group play environment and reserves the right to disallow entry or dismiss any animal, at any time, for any reason.

Daycare guests are requested to not bring personal belongings (bones, toys, blankets). Owner is welcome to bring personal belongings for boarded pets only. PAS is not responsible for damaged or destroyed belongings.

Daycare guests not picked up by 10:00 pm will be our guests for the night (unless prior arrangements have been made with PAS) and will incur an additional boarding charge. Daycare and Boarding may require reservations. A 48 hour cancellation notice is appreciated. PAS reserves the right to charge no-shows the full cost of the scheduled stay.

A credit card number is **required for boarding pets and optional for daycare pets**. You authorize PAS to maintain your credit card information in file and to charge services rendered and/or purchases made while your pet stays at PAS. Payment is due in full when services are rendered, including veterinary care and/or purchases made, unless other arrangements have been made in advance with PAS. PAS accepts MasterCard, Visa, Discover, American Express, personal checks and cash. A \$25.00 fee is applied to all returned checks.

Owner understands that by admitting the pet to PAS, that PAS is relying on a representation that the pet is in good health, has been clear of any communicable disease (including fleas and ticks) for a minimum of five days, is current on required vaccinations, and has not harmed or shown aggressive or threatening behavior towards any person or animal. Any exceptions shall be clearly documented in writing for PAS.

PAS agrees to exercise due and reasonable care, to provide safe quarters and to feed and care for your animal. Owner acknowledges and understands that there are certain risks involved in boarding, daycare and other animal related services, including but not limited to fights, bites to humans, bites to and from other animals and the transmission of diseases. All animals are boarded or otherwise handled and cared for by PAS without liability on our part for loss or damage from disease, death, flight, theft, fire, and injury to persons, other dogs, or property by said animal, or other causes, due diligence and care having been exercised. If the animal's health demands quick action, PAS is authorized to transport the animal to a veterinarian for observation and treatment. Such expenses, being reasonable and customary in amount, shall be paid by the owner. Owner understands that he/she is solely responsible for any harm or injury caused by his pet while staying at PAS.

Dogs not regularly exposed to the higher activity level of a daycare or boarding with daycare component, may initially feel the discomfort of sore muscles, paws and joints and experience fatigue. These problems should diminish the more your dog attends daycare and engages in group play. Water is available at all times. However, your dog may still be thirsty after departure. Be aware of water intake, as excessive amounts may cause an upset stomach or other problems. Dogs at play can get dirty or matted. Additional services such as baths and brush outs can be scheduled to take place during their visit. Excessively long nails may cause injury. You will be notified if your dog's nails are too long and if at your next visit the nails have not been trimmed, PAS will have them trimmed for a fee. Occasionally, photographs or video footage may be taken of animals that are guests at PAS. We give PAS our permission for any resulting photographs or video of our animal to be used for advertising or educational material, understanding that the resulting photographs or videos are the sole property of PAS.

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Signature

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Date

## Credit Card Authorization

**Required for Boarding Guests. Optional for Daycare Guests**

Credit Card Type: Visa \_\_\_\_\_ MC \_\_\_\_\_ Discover \* \_\_\_\_\_ AMEX \_\_\_\_\_

Card #: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Name on Card: \_\_\_\_\_ Zip Code of Billing Address \_\_\_\_\_

\* Security Code (Discover Card Only) \_\_\_\_\_

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date